



Manpower®

Service Evaluation

Providing our clients and associates with quality service is a top priority at Manpower. To help us improve and enhance our service to you, it is important to us that we have a candid, honest evaluation of our performance.

Client Name:			
Address:	City:	State:	Zip:
Telephone:	Email:		
Client Contact:		Title:	
Department(s) Serviced:			
Associate(s) Currently Assigned:			

On a scale of 1 to 5, please rate Manpower on the following:

Excellent	Good	Average	Fair	Poor	N/A	Comments
5	4	3	2	1		

1. Responding promptly with the associates you need.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. How well the associates we send you fit your requests related to:							
Skills and abilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Flexibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Attitude	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Initiative	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Problem-solving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Ability to minimize turnover.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Effectiveness in solving problems.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Accuracy of our invoices.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. Our service compared to others.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7. In the last six months, Manpower's service has:	<input type="checkbox"/> Improved <input type="checkbox"/> Remained the same <input type="checkbox"/> Deteriorated						
If "Deteriorated," please explain:							
8. What is most important to you: <input type="checkbox"/> Speed of response <input type="checkbox"/> Accuracy of associate matching <input type="checkbox"/> Problem solving <input type="checkbox"/> Invoice accuracy <input type="checkbox"/> All							
9. Please rate our overall service to you:	Excellent	Good	Average	Fair	Poor	Comments	
	5	4	3	2	1		
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
If "Fair" or "Poor," please explain:							
10. Will you continue to do business with Manpower?	<input type="checkbox"/> Yes		<input type="checkbox"/> No		<input type="checkbox"/> Unsure		
If "No," please explain:							
11. Will you recommend Manpower to others?	<input type="checkbox"/> Yes		<input type="checkbox"/> No		<input type="checkbox"/> Unsure		
If "No" or "Unsure", please explain:							

